

Bridgnorth Medical Practice



New service Mid-October 2018!

Urgent Care Team

We are pleased to announce our new **Urgent Care Team** and the recruitment of 2 Urgent Care Practitioners (UCPs) to join our clinical team. Both UCPs have had extensive experience in the ambulance service before undergoing advanced training to work in primary care and general practice.

Patients contacting the surgery for new or acute illness who need to be seen urgently or as an emergency will be offered an appointment with a UCP or nurse on the same day. These clinicians will be supported by the duty doctor of the day.

It would be helpful if patients could let the receptionist know brief details of the reason for their appointment so that they can be guided to the most appropriate clinician.

This is significantly increasing the number of appointments we can offer each day and also freeing up doctors' time to offer more routine scheduled appointments.

In the challenging times of increasing demand and reduced numbers of GPs we aim to adapt and improve access to our Practice and we are pleased to welcome the UCPs to our team of clinicians.

